

ONLINE EVALUATION FORM

Training: Changes to ISO/ISO 17025
2006

Date: 30 Jan – 10 Feb

Facilitator(s): Ned Gravel

Location: ONLINE

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:					
Were the course objectives well defined?	0	0	7	15	2
Were the course objectives achieved?	0	0	4	18	2
Course Content:					
Was the course material appropriate?	0	0	10	6	8
Was the course content too complex?	0	1	9	11	3
Was the course material clear to you?	0	0	8	11	5
Was the course volume appropriate?	0	1	12	9	2
Did the handouts fit with the training - did they help?	0	0	9	10	5
Course Methods:					
Did the course organization allow for sufficient discussion?	1	0	13	7	3
Did the course encourage participation?	1	1	11	8	3
Did the course help bring out new group ideas?	1	9	9	5	0
Did the course help close out discussions?	6	10	7	0	1
Would you recommend this course to others?	0	0	12	9	3

Comments	Responses
Too much reading material. There were no real discussions for this course. But the fact that the material covered by this course is really precise information; I didn't feel the need for discussion.	These comments indicate differing opinions on the issue of quantity of material. Amount of interchange point is clear from all evaluations. Will have to examine ways to overcome this shortcoming.
Your computer system is not very navigational friendly. It does not allow to go from one area to the next very easy.	Noted. The navigation setup is primarily aimed at directing participants from one area to the next.
It might be advantageous to make it clearer that the reading material was the same for each lesson or have it broken up between two lessons.	Noted. Will make it clear that the reading material applies to the whole course.

Comments	Responses
I was wondering when exactly on the last day I needed to finish the exam. Did I have until 5pm on the last day, or until midnight? I somehow ended up with two profiles in the discussions, I am hoping because I only used one profile to contribute to the discussions I will still receive a Certificate of Participation as well as a Certificate of Successful Completion.	The access system was allowing users to access the site well beyond the Friday deadline. Certificates of Successful Completion are available to all who met all of the stated requirements. Any participants who wish to retake the course so as to meet any missing requirements are invited to do so.
Some of the questions don't apply, since this was an online course.	This comment refers to the evaluation and this has been amended to reflect an "online" reality.
Unfortunately I was unable to get into the discussion group with my log in and password.	Many participants had the same problem and this will be addressed. See the response above regarding re-taking the course.
I would have liked to see more (any) responses from the facilitators in the discussion area. (If there was I could not find any)	The moderator posted seven comments throughout this course – but left the majority of the discussion between participants.

Other Comments:

- The course is well formed and provided us with ample time to read and learn the changes.
- First time taking a CAEAL course online – very efficient way to meet my training requirements.
- I like this online method of learning. Perhaps this area can be expanded as a way of improving the qualifications of assessors.
- Online training for a short course is an excellent idea. Participant takes time to learn and work on his/her own pace. Lots of reading in the past 2 weeks but also helped to learn and understand more about 17025 which I have to admit missing quite a few details before the course! The only "enjoyable" exam!!! Thanks CAEAL staffs again for bringing online training available.
- Enjoyed it, learned a few things. Time well spent.
- It was a good way to learn about the changes to the standard, and for us assessors to get familiar with online training.