

# FACILITATOR EVALUATION SUMMARY

Training: 4012-1502 Understanding ISO/IEC 17011 Facilitator(s): Ned Gravel  
 Location: Paksan, Lao PDR Date: 19-21 Jan 2015

| Item   | Met Participant Needs?        |   |         |    |          |
|--|-------------------------------|---|---------|----|----------|
|  | 1<br>No                       | 2 | 3<br>OK | 4  | 5<br>Yes |
| Course Objectives:                                       | <i>√ as appropriate below</i> |   |         |    |          |
| Were you given the opportunity to help define them?      |                               |   |         | 16 | 6        |
| Were they well defined?                                  |                               | 1 | 1       | 14 | 6        |
| Were they achieved?                                      |                               |   | 3       | 15 | 4        |
| Course Content:  |                               |   |         |    |          |
| Was the material appropriate?                            |                               |   | 5       | 9  | 8        |
| Complexity (1=too complex or too simple ← → Perfect=5)   |                               |   | 2       | 11 | 9        |
| Was the material clear to you?                           |                               |   | 6       | 6  | 10       |
| Volume (1=too much or not enough ← → Perfect=5)          |                               |   | 4       | 12 | 6        |
| Did the handouts fit with this training - did they help? |                               | 1 | 5       | 11 | 5        |
| Facilitator Methods:                                     |                               |   |         |    |          |
| Did the facilitator allow sufficient discussion?         |                               |   | 1       | 17 | 4        |
| Did the facilitator encourage participation?             |                               |   | 1       | 13 | 8        |
| Did the facilitator help bring out new group ideas?      |                               |   | 1       | 12 | 9        |
| Did the facilitator help close out discussions?          |                               |   | 4       | 11 | 7        |
| Would you accept this facilitator again?                 |                               |   |         |    |          |
| Catering and Facility:                                   |                               |   |         |    |          |
| Was the seminar facility appropriate for the course?     | 1                             |   | 3       | 11 | 7        |
| Was the lunch and breaks service acceptable?             | 2                             | 1 | 3       | 9  | 7        |

**Comments:**

- I would like you to keep continue conducting a training on ISO/IEC 17011 because this is very important and it can use in my work area.
- This training is a short course and so I would like to join and learn more about it.
- I hope training again in future.