

FACILITATOR EVALUATION SUMMARY

Training: Introduction to ISO/IEC 17020 Facilitator(s): Ned Gravel
 Location: Dhaka, Bangladesh Date: 21 Oct 2012

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?			6	4	7
Were they well defined?			6	7	4
Were they achieved?			7	8	2
Course Content:					
Was the material appropriate?			5	3	9
Complexity (1=too complex or too simple ← → Perfect=5)		2	6	6	3
Was the material clear to you?		2	4	4	7
Volume (1=too much or not enough ← → Perfect=5)		1	7	3	6
Did the handouts fit with this training - did they help?		1	2	6	8
Facilitator Methods:					
Did the facilitator allow sufficient discussion?		1	3	0	13
Did the facilitator encourage participation?		1	2	1	13
Did the facilitator help bring out new group ideas?			3	6	8
Did the facilitator help close out discussions?			4	2	11
Would you accept this facilitator again?			1	3	13
Catering and Facility:					
Was the seminar facility appropriate for the course?		4	4	6	3
Was the lunch and breaks service acceptable?	1	2	5	3	6

Participant Feedback	MOTIVA Response
Need to group discussions in round tables.	Agreed. Sponsor could not meet this requirement however.
<ul style="list-style-type: none"> Need to allocate more time for clearer understanding and more in-depth knowledge, perhaps a two-, or three-day course This course needs at least two days. 	Agreed. That is the Understanding ISO/IEC Course and it will be delivered in Dhaka in 2013
Could give more examples on inspection bodies who perform PSI, in-service verifications, welding inspections, and ship classifications, for example.	Agreed. Will find more of these types of examples for the Understanding ISO/IEC 17025 course to be delivered next year.

Other comments:

- Well organised introductory course
- Overall excellent
- Exceptional and interesting