

FACILITATOR EVALUATION SUMMARY

Training: 5011-03-4012 (Interpreting ISO/IEC 17011) Facilitator(s): Ned Gravel
 Location: Arlington, Virginia Date: Dec. 14, 2011

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?			1	2	12
Were they well defined?			1	6	8
Were they achieved?			2	8	5
Course Content:					
Was the material appropriate?				6	9
Complexity (1=too complex or too simple ← → Perfect=5)			2	9	4
Was the material clear to you?				10	5
Volume (1=too much or not enough ← → Perfect=5)		2	2	7	4
Did the handouts fit with this training - did they help?		1	1	7	6
Facilitator Methods:					
Did the facilitator allow sufficient discussion?				4	11
Did the facilitator encourage participation?				4	11
Did the facilitator help bring out new group ideas?			2	3	10
Did the facilitator help close out discussions?				5	10
Would you accept this facilitator again?				3	12
Catering and Facility:					
Was the seminar facility appropriate for the course?		2	3	3	7
Was the lunch and breaks service acceptable?		1	3	4	7

Participant's Comments	MOTIVA Response
Although we are looking for equivalence I seek some concrete black and white answers. There was a lot of grey.	This is understood. It can be difficult to appreciate that the only black and white portion of conformity assessment are the test and calibration results produced by an accredited laboratory. All other aspects of conformity assessment have grey in them.
<ul style="list-style-type: none"> Hotel and location not good. Smaller numbers for the space. Too crowded!! 	Have passed this comment to the meeting organiser.
<ul style="list-style-type: none"> Please spell check and put examples in sequential order. Training materials not in order – confusing, numbered incorrectly. Findings were not back to back in sequential order eg: No. 6 & 10, 5 & 7, etc. 	Done. Good catch.

Other comments:

- Excellent training – understanding and practical application of 17011. Sidebars such as coaching eg. Scheme concept.
- Very helpful! The exercise was very helpful to understanding 17011.
- Scenarios helped with practical application of standard and future understanding of standard.
- I enjoyed the group discussion.
- The scenario format is very well suited to the 3rd day of this class. Very well managed !!
- Handouts (relevant Standards) were provided and necessary for this.
- Ned does a nice job of letting folks work through identification of an issue and the resolution.
- Would recommend Ned as a trainer to other federal agencies.
- Thank you for extra scheme ownership notes.
- Excellent job!
- Thank you for going above and beyond regarding our questions of scheme ownership. As NOP was only advice and knowledge base was coming from the NIST people in this room, it was nice to get a fresh “interpretation” of the beginnings. Thank you. Very helpful.
- Another excellent day of discussion. Thank you.