

# FACILITATOR EVALUATION SUMMARY

**Training:** Root Cause Analysis                      **Facilitator(s):** Ned Gravel  
**Location:** Santa Fe Springs, CA                      **Date:** 27-May-11

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
<b>Course Objectives:</b>	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?	1	0	0	0	8
Were they well defined?	0	0	0	3	6
Were they achieved?	0	0	0	5	4
<b>Course Content:</b>					
Was the material appropriate?	0	0	0	2	7
Complexity (1=too complex or too simple ← → Perfect=5)	0	0	1	6	2
Was the material clear to you?	0	0	1	3	5
Volume (1=too much or not enough ← → Perfect=5)	0	1	1	3	4
Did the handouts fit with this training - did they help?	0	0	0	3	6
<b>Facilitator Methods:</b>					
Did the facilitator allow sufficient discussion?	0	0	0	2	7
Did the facilitator encourage participation?	0	0	0	1	8
Did the facilitator help bring out new group ideas?	0	0	0	3	6
Did the facilitator help close out discussions?	0	0	0	3	6
Would you accept this facilitator again?	0	0	0	0	9
<b>Catering and Facility:</b>					
Was the seminar facility appropriate for the course?	0	1	0	1	7
Was the lunch and breaks service acceptable?	0	0	1	2	6

<u>COMMENTS</u>	<u>REPSONSE</u>
Chairs/seating very uncomfortable for long duration sitting. Bad chairs.	A regular table and available chairs could have supplemented the lunchroom tables. Participants will be surveyed in the future at the beginning of training to determine if such arrangements will cause them difficulty.
Testing did not match training. Items were on the quiz unrelated to scope of training and presented items.	Very true. Some quiz questions were related to materials that were not covered as the discussion was moved to meet participant needs more than to stick to a syllabus. Scores were credited appropriately to eliminate any disadvantage.

**Other Comments:**

- Instructor very knowledgeable & helpful in answering questions.
- After two training sessions I have realised that Ned is a fantastic trainer.
- Well done.