

FACILITATOR EVALUATION SUMMARY

Training: Root Cause Analysis **Facilitator(s):** Ned Gravel
Location: Chicago, IL **Date:** 8-Apr-11

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?	0	0	0	1	10
Were they well defined?	0	0	0	1	10
Were they achieved?	0	0	0	3	8
Course Content:					
Was the material appropriate?	0	0	0	3	8
Complexity (1=too complex or too simple ←→ Perfect=5)	0	0	0	6	5
Was the material clear to you?	0	0	0	6	5
Volume (1=too much or not enough ←→ Perfect=5)	0	0	1	7	3
Did the handouts fit with this training - did they help?	0	0	0	1	10
Facilitator Methods:					
Did the facilitator allow sufficient discussion?	0	0	0	1	10
Did the facilitator encourage participation?	0	0	0	1	10
Did the facilitator help bring out new group ideas?	0	0	0	2	9
Did the facilitator help close out discussions?	0	0	0	2	9
Would you accept this facilitator again?	0	0	0	2	9
Catering and Facility:					
Was the seminar facility appropriate for the course?	0	0	0	2	9
Was the lunch and breaks service acceptable?	0	0	1	1	9

<u>COMMENTS</u>	<u>REPSONSE</u>
May be interesting to look at a past NADCAP finding – specifically where they ask for more root cause.	Good suggestion. In fact, this course was built from over 200 findings for both proficiency testing and assessments for accreditation. No harm in looking at NADCAP ones as well.

Other Comment

- Nice job defining breaks and holding to schedule.