

# FACILITATOR EVALUATION SUMMARY

**Training:** Root Cause Analysis                      **Facilitator(s):** Ned Gravel  
**Location:** Surrey, BC                                      **Date:** 22 March 2011

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
<b>Course Objectives:</b>	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?	0	0	0	4	2
Were they well defined?	0	0	0	5	1
Were they achieved?	0	0	0	4	2
<b>Course Content:</b>					
Was the material appropriate?	0	0	0	4	2
Complexity (1=too complex or too simple ← → Perfect=5)	0	0	3	3	0
Was the material clear to you?	0	0	1	5	0
Volume (1=too much or not enough ← → Perfect=5)	0	0	1	4	1
Did the handouts fit with this training - did they help?	0	0	0	5	1
<b>Facilitator Methods:</b>					
Did the facilitator allow sufficient discussion?	0	0	0	2	4
Did the facilitator encourage participation?	0	0	0	1	5
Did the facilitator help bring out new group ideas?	0	0	0	0	6
Did the facilitator help close out discussions?	0	0	1	1	4
Would you accept this facilitator again?	0	0	0	1	5
<b>Catering and Facility:</b>					
Was the seminar facility appropriate for the course?	0	0	2	4	0
Was the lunch and breaks service acceptable?	0	0	1	5	0

## Comments

- Examples and exercises were helpful.
- The course was good, especially the examples were helpful to pass on the correct way to analyse root cause.