

# ONLINE EVALUATION FORM

Training: Root Cause Analysis

Facilitator(s): Ned Gravel

Location: Online

Date: April 23 to May 8, 2009

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
<b>Course Objectives:</b>	√ as appropriate below				
Were the course objectives well defined?					1
Were the course objectives achieved?					1
<b>Course Material:</b>					
Was the course material appropriate?					1
Was the course content understandable?					1
Was the course material clear to you?					1
Was the course volume appropriate?					1
Did the downloads fit with the training - did they help?					1
<b>Threaded Discussion Area:</b>					
Did the course organization allow for sufficient discussion?			1		
Were you encouraged to post in the discussion area?			1		
Did the discussion posts help bring out new group ideas?	1				
Did the discussion posts help you understand the material?				1	
Would you recommend this course to others?					1

COMMENTS	RESPONSE
<ul style="list-style-type: none"> <li>I did not find any group discussions (were there any?)</li> <li>I would suggest a bit more orientation on the discussion site for those of us who are not familiar with this.</li> <li>It would have been interesting to discuss the examples and scenarios or to submit comments on these.</li> </ul>	<p>Perhaps a misunderstanding of the concept of "group discussion". Participation in the online discussion forum was undertaken and graded as successful.</p> <p>The disadvantage with online training of this type is that, unless there are more than one person, it is hard to generate meaningful discussion.</p>

## Other Comments

- Very good and highly helpful course material
- Comments by facilitator also helpful
- Good support from Maria!
- I would definitely recommend this course to all key personnel working in an ISO/IEC 17025 accredited facility,
- I intend to give a session based on the course material to our lab staff as part of our continual improvement program.
- Many thanks and keep up the good work!