

FACILITATOR EVALUATION FORM

Training: Root Cause Analysis

Facilitator(s): Ned Gravel

Location: PESC

Date: June 10, 2008

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	<i>as appropriate below</i>				
Were you given the opportunity to help define them?	0	0	1	4	17
Were they well defined?	0	0	2	5	15
Were they achieved?	0	0	2	6	14
Course Content:					
Was the material appropriate?	0	0	2	5	15
Complexity (1=too complex or too simple ← → Perfect=5)	0	0	6	7	9
Was the material clear to you?	0	3	3	5	11
Volume (1=too much or not enough ← → Perfect=5)	0	1	4	6	11
Did the handouts fit with this training - did they help?	0	0	6	4	12
Facilitator Methods:					
Did the facilitator allow sufficient discussion?	0	0	1	3	18
Did the facilitator encourage participation?	0	0	1	2	20
Did the facilitator help bring out new group ideas?	0	1	0	5	16
Did the facilitator help close out discussions?	1	0	1	3	17
Would you accept this facilitator again?	0	0	2	3	17
Catering and Facility:					
Was the seminar facility appropriate for the course?	1	2	1	1	17
Was the lunch and breaks service acceptable?	0	2	3	3	14

Comments	Response
Appropriately, facilitator must be non-biased, however, these "open-ended" discussions and living it to the group to ambush seem a little cop-out. We take this course to get solutions from those who are-in-the-know.	Solutions come from within the group. The facilitator has some answers but not all. The greatest skilset to acquire from this course is to question what may appear to be irrefutable. The person that may appear to be "in-the-know" is not.
Time not enough to cover the whole material.	Agreed. May have to lengthen the time needed for this course.

Other Comments

- Good facilitator
- Great enthusiasm and good examples throughout course material. Thank you!!
- Ned was an excellent facilitator, clearly lead discussions, problem solving, strongly recommend this course.
- Very useful course and very appropriate content.
- Good material for implementation within the Lab Environment.
- I like the interactive format of the course and encouraging of participation.
- Very informative and useful, Ned is an excellent trainer.

- A good training/tool course to understand the process of identifying root cause (correct/preventative) as it applies to the lab work at PESC. (Using red CAR forms as exercises).
- Liked the participation/exercise work groups for the training rather than a sitting/ask questions course.