

ONLINE EVALUATION FORM

Training: Explain MU to my clients

Facilitator(s): Mr. Ned Gravel

Location: ONLINE

Date: 25 March – 4 April 2008

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:					
Were the course objectives well defined?	0	0	3	2	0
Were the course objectives achieved?	0	0	2	3	0
Course Content:					
Was the course material appropriate?	0	1	0	3	1
Was the course content too complex?	0	0	3	2	0
Was the course material clear to you?	0	0	2	3	0
Was the course volume appropriate?	0	0	2	3	0
Did the downloads fit with the training - did they help?	0	0	5	0	0
Course Methods:					
Did the course organization allow for sufficient discussion?	0	0	3	2	0
Were you encouraged to post in the discussion area?	0	0	3	2	0
Did the discussion posts help bring out new group ideas?	0	0	5	0	0
Did the discussion posts help you understand the material?	0	0	5	0	0
Would you recommend this course to others?	0	0	2	3	0

Comments	Responses
There is so large a syllabus in the course according to time. I think the time needs to be extended for better understanding.	This course takes three hours to deliver to live participants. That is why it is set for only two weeks for online delivery and should take no more than eight hours time for online participants to complete. CAEAL will now inform non-English speaking participants that they can have an additional two weeks for this material.
Use more relevant examples regarding the matter in lessons. Give more examples which could help us understand the material better, as some lessons and discussion activities are a little bit tricky.	This is primarily a practical theory course and it provides general information on the meaning and usefulness of uncertainties of measurement. It may be that the participants wanted a course on actually estimating uncertainties. There is such a course – but it is not this one. CAEAL will endeavour to make this clear to future participants.
[The discussion forum could be improved to help one understand the material better] by providing more interactions.	This is a very valid point and identifies one of the limitations of online training. Real interaction is traded off for participant convenience. Don't know how to overcome this, outside of providing more live input, which would then limit participant times to those acceptable to all, defeating the original reason for online training. Not certain how to overcome this. All ideas are welcome.

Comments	Responses
I think it is necessary to do a statistics among the trainees and the trainers.	While a statistics course may be informative, it is far more than is needed for this very basic understanding course – aimed at the clients of laboratories – and not the laboratories themselves. CAEAL will endeavour to make this clear to future participants.
Discussions should be undertaken after careful thinking.	Agreed.
The discussion forum should be more interactive.	This is a very valid point, but course loading is currently set to member needs, as opposed to participant needs. CAEAL will run this course even if there is only one participant. Under such circumstances, all interactivity disappears. It is hoped that member uses of this course will increase to allow us to have more participants in each course and allow for broader discussion between participants. Currently, discussion is somewhat directed and the moderator is trying to limit their own stated opinions to allow participants to speak freely.

Other Comments

- It is a very good course for laboratory specially QA and QC work.
- I could learn a lot on different topics from this course.
- This is a very useful course.