

ONLINE EVALUATION FORM

Training: Understanding ISO/IEC 17025

Facilitator(s): Mr. Ned Gravel

Location: ONLINE

Date: 10 March – 4 April 2008

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:					
Were the course objectives well defined?	0	0	1	2	0
Were the course objectives achieved?	0	0	0	3	0
Course Content:					
Was the course material appropriate?	0	0	2	1	0
Was the course content too complex?	0	1	2	0	0
Was the course material clear to you?	0	0	2	1	0
Was the course volume appropriate?	0	0	2	1	0
Did the downloads fit with the training - did they help?	0	0	2	1	0
Course Methods:					
Did the course organization allow for sufficient discussion?	0	0	1	2	0
Were you encouraged to post in the discussion area?	0	0	2	1	0
Did the discussion posts help bring out new group ideas?	0	0	3	0	0
Did the discussion posts help you understand the material?	0	0	3	0	0
Would you recommend this course to others?	0	0	3	0	0

Comments	Responses
Perhaps having everyone create one question that they would like answered per lesson it might stimulate more group discussion.	Done. Facility now exists in the discussion area under the "Open Discussion" heading. This new facility is now getting good use in most courses.
Have it clear what dates the moderator would be reviewing answers to each section so that one could plan to have discussion ideas in by then.	Not needed. Moderator reviews all discussion questions every day. Rate of use is entirely up to the participants.
For some of the larger documents it might be helpful to narrow the sections to read. I didn't want to read just enough to complete the discussion questions but on the 126 page ones I didn't really want to read it all when it wasn't applicable.	Very true. The document in question does not indicate within the first 10 pages, that the second appendix is over 100 pages and needed for only one very technical application. Will advise future participants.
I think some extra input from the instructor might help bring out more than the required answers out from the participants. This could be in the form of some elaboration on the topic or even putting another question out there that could allow people to add more. I think since we had a small group there was less extra discussion.	Very true. Even though CAEAL tries to let the participants express themselves freely, much of the discussion with fewer participants, tends to be more directed. CAEAL will examine ways to respond more often, without pushing the discussion in any one particular direction.

Other Comments

- It was really good, thanks!
- I enjoyed the discussion forum and thought it was really helpful because I could view what others had posted and compare it to what I had learned from the lesson. A lot of the time our answers were very similar but other times we had different thoughts, which is interesting. Ned's input helped clarify topics, which was great.
- It was interesting and I did learn a lot.