

## ONLINE EVALUATION FORM

**Training:** Understanding ISO/IEC 17025

**Facilitator(s):** Mr. Ned Gravel

**Location:** ONLINE

**Date:** 11 February – 7 March 2008

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
<b>Course Objectives:</b>					
Were the course objectives well defined?	0	0	2	2	0
Were the course objectives achieved?	0	0	1	3	0
<b>Course Content:</b>					
Was the course material appropriate?	0	0	1	3	0
Was the course content too complex?	0	1	0	3	0
Was the course material clear to you?	0	1	1	2	0
Was the course volume appropriate?	0	1	2	1	0
Did the downloads fit with the training - did they help?	0	1	0	1	2
<b>Course Methods:</b>					
Did the course organization allow for sufficient discussion?	0	0	1	3	0
Were you encouraged to post in the discussion area?	0	0	1	2	1
Did the discussion posts help bring out new group ideas?	0	0	4	0	0
Did the discussion posts help you understand the material?	0	0	4	0	0
Would you recommend this course to others?	0	1	1	2	0

Comments	Responses
I sent a private message to the mediator and was able to get his reply but was unable to access my original question. In other words I found the list of "received mail" but not the list for "outgoing" mail. I'm not sure if this is a glitch in the system or just an oversight on my part.	There is no list of "outgoing" mail in the mail portion of the discussion forum. That is why we have created the "General Discussion" thread for each forum. Participants will be encouraged to use it for this purpose. Alternatively, ordinary e-mail can be used as well.
[The discussion forum could be improved to bring out more new group ideas and to help me understand the material better by including] more scenarios.	The discussion forum is a place to commence discussion based on some very general questions. Sometimes, as in this case, lack of participation may stifle discussion. There were only three participants. If the membership wishes CAEAL to restrict access until there are more participants, we can do this too.

- I think the discussion forum is very good. The mediator always brings up new points to initiate discussion and make us think and feel free to ask questions.
- Excellent material and all people working in the lab setting should take this course.