

ONLINE EVALUATION FORM

Training: Understanding ISO/IEC 17025

Date: 24 Sep – 19 Oct 2007

Facilitator(s): Ned Gravel

Location: ONLINE

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:					
Were the course objectives well defined?	0	0	1	1	0
Were the course objectives achieved?	0	0	1	1	0
Course Content:					
Was the course material appropriate?	0	0	1	0	1
Was the course content too complex?	0	0	2	0	0
Was the course material clear to you?	0	0	1	0	1
Was the course volume appropriate?	0	0	1	1	0
Did the downloads fit with the training - did they help?	0	0	1	0	1
Course Methods:					
Did the course organization allow for sufficient discussion?	0	0	1	1	0
Were you encouraged to post in the discussion area?	0	0	1	1	0
Did the discussion posts help bring out new group ideas?	0	0	2	0	0
Did the discussion posts help you understand the material?	0	0	2	0	0
Would you recommend this course to others?	0	0	1	1	0

Comments	Responses
I would like to see more questions with respect to the individual modules/lessons, given the amount of material covered under each module/lesson.	Each discussion forum now has an "open discussion" area where questions of any nature can be posted by participants. This area can also be used to discuss issues covered by the material, but not necessarily covered in other discussion questions.
It's difficult for the 1 st timer to navigate the discussion forum. At first, I thought I was going to be "graded" on my answers to the discussion questions so I was hesitant to post and in the end I was lagging behind the other attendees.	Answers are not graded, but participation is mandatory to obtain a certificate of successful completion. The facilitator is always available to respond to any questions about issues causing hesitation. The Participant Handbook is a good primer for navigating the discussion forum.
Would there be any chance of a CAEAL chat room?	Each discussion forum now has an "open discussion" area where questions of any nature can be posted by participants.

Other Comments

- With my course there were only 2 participants working at much different rates. I am sure that if there were a greater number of participants there would defiantly have been a number of group ideas. I think the format of the forum, as it exists, stimulates brining out group ideas.
- I very much enjoyed the course. I found the moderator very quick to respond to posts. Further, the moderator did not simply respond with a correction/clarification to the post but at times challenged the participant. Overall, very well done.
- It was interesting and the on-line discussion was helpful to me.